# Guidelines on how to clean or disinfect Cisco devices.

**For all of Cisco's products** we recommend using a soft, lint-free cloth and avoid any abrasive or coarse materials. Unplugging the device before cleaning is also recommended.

## Cleaning touch glass surfaces

For general cleaning, wipe the surface of Webex Boards, DXs, and Touch 10s by wiping it with a soft dry cloth or use any normal alcohol-based screen wipe. For disinfection purposes, apply a solution of 70% isopropyl alcohol onto a clean, soft cloth and wipe gently. Do not spray directly onto the device. Don't use abrasive cleaners, aerosol sprays, or bleach. We don't recommend other solutions for our glass surfaces as they can dissolve the protective coating on the screen.

## Cleaning non-touch monitors

For general cleaning, wipe the surface of the MX and Room Series products using a small amount of non-alcohol-based cleaning agents onto a soft, clean, lint-free cloth and gently wipe the surface. Do not use acetone, toluene or alcohol because they will cause chemical damage to the polarizer of the screen.

## Cleaning plastic and metal components and enclosures

Start by applying a small amount of non-alcohol-based cleaning agents to a soft, clean, lint-free cloth and gently wiping the surface. Avoid using 70% isopropyl alcohol on the plastic parts of the devices as it may discolor or cloud the plastic and potentially may degrade the plastic's integrity over time.
- If disinfecting the plastic is required, a 70% isopropyl alcohol can be used at your own risk.

## Cleaning textiles and fabrics

For the textile fronts of our products, we recommend using only a soft dry cloth. We recommend removing the fabric cover completely (when possible) if disinfecting the device is required.

Damage to your Cisco products as a result of cleaning and disinfecting isn't covered under our warranties or product guarantees.

We are actively working with the market leaders in the Global Infection Prevention industry on the best ways to clean and disinfect our products for the safety and health of our customers and their employees and will continue to update this guideline regularly.